Service tools and resources

These tools and resources are recommended. Items in boldface indicate more information will follow in this document. Note all guidelines are available on-line only.

- *Area Public Outreach Coordinator* guideline (G-38)
- *Members Interested in Speaking* guideline (G-1)
- *Attracting and Cooperating* (S-40)

- *Al-Anon and Alateen’s Role in Family Recovery* DVD (AV-31)
- Al-Anon/Alateen TV PSAs, broadcast quality (AV-30 U.S. English or Spanish; CAV-30 Canada English or French)
- Al-Anon radio PSAs, broadcast quality (ACD-30 U.S. English or Spanish; CA-30 Canada English or French)
- Local meeting schedules
- Local and WSO Web site addresses
- S-15 Catalog for a full list of “carrying the message” materials
- *Al-Anon/Alateen Service Manual* (P-24/27), Digest of Al-Anon/Alateen Policies section on Public Relations
- *Outreach to Professionals* guideline (G-29)
- *Al-Anon Faces Alcoholism* magazine
- WSO Web site: [www.al-anon.alateen.org](http://www.al-anon.alateen.org)
- WSO Members’ site: [www.al-anon.org/members](http://www.al-anon.org/members)
- Public Outreach Posters
- Links for finding resources in Area Cities
- WSO news releases

**Al-Anon Faces Alcoholism**

*Al-Anon Faces Alcoholism* (AFA) is our annual Public Outreach magazine and is available in three languages: English, Spanish, and French. It is a great way to introduce Al-Anon to people who are unfamiliar with us, to inform professionals that Al-Anon is a wonderful resource, and to motivate patients/clients to attend their first meeting.

The pages of *Al-Anon Faces Alcoholism* include articles by professionals. These articles increase Al-Anon’s credibility among other professionals, potential newcomers, and the general public.

There are also stories written by members that are specifically geared to the newcomer. They describe the impact of drinking on the families and friends of the alcoholic, the importance of family recovery, and some of the benefits of Al-Anon.