



# Al-Anon Family Groups

Help and hope for families and friends of alcoholics

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## PURPOSE:

AFG Connects provides a space for trusted servants to share their experience, strength, and hope related to their service positions. This online community allows you to connect with other trusted servants, learn from their service experiences, and participate in ongoing conversations that support your Al-Anon service role. (Tradition One)

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## ROLES:

### Community Participants:

- **Search for** and share experience, strength, and hope about assigned service positions.
- **Support** fellow trusted servants through shared experience.
- **Stay informed.** Some trusted servants, such as GSO representatives, World Service Conference Delegates, and WSO Volunteers, have access to multiple communities to help them stay informed. Trusted servants are encouraged to only post in a community if they are serving in that role to avoid double-headed management (Concept Ten). For example, a WSC Area Delegate is asked to only create posts in the WSC Members or Past and Current WSC Members communities. (Traditions Two, Four, & Seven)

### WSO Staff:

- **Administers** the platform. (manages access, removes inappropriate content)
- **Facilitates** the community without directing outcomes.
- **Shares** policy statements, *Service Manual* references, and WSO-specific information when appropriate.
- **Operates** as a clearinghouse of information, not a decision-making body.